



Terms & Guidelines

Thank You for the Opportunity to Serve You.

1. Commercial Premises and Licenses:

- a. *We Conduct our Operations in a Fully Functional Commercial Premise and are Equipped with all the Required Licenses.*
- b. *We do not Allow the Use of our Premises for Food Preparations and Packaging by the Client to Preserve Products' Hygiene.*

2. Sampling:

- a. *We Recommend You to Visit our Events to Experience our Service. Please Co-ordinate with Us for an Event Similar to Your Expectations.*

3. Venue & Timings:

- a. *We will Adhere to the Timings set by the Venue Manager.*
- b. *Our Buffet Service will close according to the Venue Timings.*
 - i. *The Client must Sign Off on the Noted Time.*
 - ii. *An Additional Deposit is Payable in Advance.*
- c. *For Time Extensions, the Client must Co-ordinate with the Venue Manager.*
- d. *We will Provide the Decorator with a Checklist entailing Our Setup Requirements which must be Signed Off on by the Client.*

4. Salient Features of our Event Service:

- a. *We Place a Salad Bar on Every Buffet Counter.*
- b. *We Specially Allocate One Server and One Supervisor at the Entrance for Guests' Arrival during the Proceedings.*
- c. *Our Family Service entails the First round of Self Service at the Buffet and subsequent Refills by our Staff.*



5. Communication:

- a. All Communication between Us and the Client must be Conducted via Texts, Email or in Person.

6. Client Liaison:

- a. The Client must Appoint and Inform Us of their Representative.
- b. This Liaison shall:
 - i. Co-ordinate with our Supervisors during the Event.
 - ii. Verify and Sign off on the Number of Guests.
 - iii. Inform Us of any Special Food Preparations by the Client.

7. Delivery Services:

- a. Transport Charges for Food Deliveries will be as Applicable.
- b. We do not Assume Liability for Client Sponsored Deliveries or Third Party Delivery Services.

8. Payments:

- a. Confirmation:
 - i. 50% of the Total Bill must be Paid as a Non Refundable Confirmation Amount.
 - ii. Confirmation Payment is Subject to Realization.
- b. Balance: The Balance Amount must be Paid 15 days Prior to the Event Date.
- c. Buffet Deposit: Rs.
 - i. The Additional Deposit is required to be paid in Advance to Ensure the Timely Buffet Closure.
 - ii. It is Non Refundable only in Case of a Delay by the Client to Close the Buffet Service according to the Venue Timings.
- d. Taxes: Taxes will be Charged as Applicable.



9. Modifications and Cancellations:

- a. All Modifications are Subject to Approval by the Client and Us.
- b. Intimation: The Client must Inform Us of any Modifications or Cancellations by Texts or Email.

(For Meetings Only)

Please Sign Below if You have Read, Understood and Agree to our Terms and Guidelines.

Client's Signature

Shalom Caterers' Stamp

Client's Name Here. ()